

What Is An After Hours Emergency?

An After Hours Emergency occurs on weekends, holidays, or between the hours of 5:00 PM and 8:00 AM on typical business days and includes:



Total loss of heat, water, or power



A water leak that will not stop



Any other situation that could cause bodily harm or significant damage to your home

Campbell Homes Contacts

In the event you are experiencing an After Hours Emergency, immediately contact the appropriate Trade Partner. After contacting the Trade Partner, contact your Customer Care Representative as soon as possible.

Cordera and North Fork homeowners please contact:

Patrick Little
plittle@campbellhomes.com
719.491.2672

Meridian Ranch and Paint Brush Hills homeowners please contact:

Alex Bettencourt
abettencourt@campbellhomes.com
719.200.5733

Submit a Warranty Claim

Submit a warranty claim as soon as possible via one of the methods below. In order to respond completely to your claim, **Campbell Homes will only process written claims.**



The Customer Care tab on our website, www.campbellhomes.com



Send an email to customercare@campbellhomes.com



Mail your request to Campbell Homes, **4850 Austin Bluffs Parkway, Colorado Springs, CO 80918**

Emergency Trade Partner Contacts

Mitchell Heating
719.596.6677
www.mitchellheating.com

Springs Custom Plumbing
719.593.5004

Positive Electric
719.532.1799
www.positivellc.com

Emergency Utilities Contacts



Colorado Springs Utilities
719.448.4800 or 1.800.238.5434
www.csu.org



Electric
Mountain View Electric
1.800.388.9881
www.mvea.com

Water/Sewer
Meridian Service Metro District
719.495.5152
www.meridianranchmetro.org

Gas
Black Hills Energy
1.888.890.5554
www.blackhillsenergy.com



Colorado Springs Utilities
719.448.4800 or 1.800.238.5434
www.csu.org



Electric
Mountain View Electric
1.800.388.9881
www.mvea.com

Water/Sewer
Paint Brush Hills Metro District
719.495.8188
www.pbhmd.com

Gas
Black Hills Energy
1.888.890.5554
www.blackhillsenergy.com